

MICHIGAN DEPARTMENT OF COMMUNITY HEALTH  
POST PAYMENT RECOVERY SYSTEM

***Pending Pharmacy Reversals/Voids***

Dear Pharmacist,

Federal regulations require that all identifiable financial resources are utilized prior to Medicaid, as Medicaid is the payer of last resort. Per the Michigan Medicaid Provider Manual, Coordination of Benefits Chapter, Section 1: 'If MDCH finds after a claim is adjudicated that another payer was liable for the service, a claim adjustment will be processed'. The Third Party Liability Division of the Michigan Department of Community Health has been advised that the named Medicaid recipient(s) was/were covered by commercial insurance on the date(s) shown on this report.

For further information on the correct use of other coverage codes, please refer to the Pharmacy Processing Manual, Coordination of Benefits Section 8.0 through 8.2.3.

If you have already adjusted this/these claims, please contact us immediately.

If you provide us with written documentation of non-coverage within 30 days, the Claim Adjustment(s) will not be processed. Please provide the following:

- The Other Insurance EOB showing non-covered service.
- The page(s) of the report sent by Medicaid indicating the Medicaid client(s) you are referencing.
- A contact person and telephone number.

If the claim is adjusted, an MA04 will appear on the paper remittance advice and/or X12 835 that you receive. Please refer to the Medicaid Provider

Sincerely,

Trisha Cross, Pharmacy Subrogation Technician

Third Party Liability Division

Bureau of Medicaid Financial Management

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Manual, Section 15 regarding right to appeal information.