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Dear Michigan Medicaid Provider:

Michigan Medicaid, in conjunction with First Health Services Corporation and SureScripts, is pleased to announce the availability of ePrescribing for your Medicaid patients, effective September 26, 2008.

E-prescribing connectivity facilitates the secure, electronic transmission of prescription information between prescribers and pharmacists, and provides access to life-saving information about patients during emergencies or routine care. It also provides prescribers with a single view of a patient's medication history across multiple providers, as well as access to drug plan information during an office visit.

In addition to being able to transmit prescriptions electronically, the Michigan Medicaid system will support the electronic facilitation of refills, medication profiles, eligibility information, and formulary status of drugs.

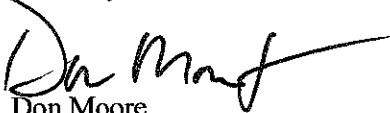
In 2006, the Institute of Medicine (IOM) reported that more than 1.5 million Americans are injured every year by medication errors. According to the Institute for Safe Medication Practices, many errors result from:

- Miscommunication due to illegible handwriting
- Unclear abbreviations and dose designations
- Unclear telephone or verbal orders
- Ambiguous orders and fax-related problems

Prescribers interested in automating the prescribing process must utilize an e-prescribing or Electronic Medical Record (EMR) system that has been certified to connect to the Pharmacy Health Information Exchange™, operated by SureScripts.

More information can be found on the SureScripts website at <http://www.surescripts.com/>.

Sincerely,



Don Moore

Vice President Operations
First Health Services Corporation
A Coventry Health Care Company