

Frequently Asked Questions on Medication Therapy Management (MTM)

[MDHHS Provider Bulletin MSA 17-09](#)

****Note: Questions regarding Medication Therapy Management (MTM) should be directed to MDHHS Provider Support at ProviderSupport@michigan.gov, or (800) 292-2550.****

Q: When enrolling in CHAMPS, can a pharmacist affiliate with an entity other than a pharmacy?

A: Under this policy, pharmacists must be affiliated with the billing National Provider Identifier (NPI) of a pharmacy, Federally Qualified Health Center (FQHC), Tribal Health Center or Rural Health Clinic.

Q: How do I submit MTM claims?

A: MTM claims must be submitted on the professional claim format through the Community Health Automated Medicaid Processing System (CHAMPS). Contact MDHHS Provider Support for more information on this process:

Toll-Free: (800) 292-2550

E-mail: ProviderSupport@michigan.gov

Q: Can MTM services be provided over the phone?

A: The definitions for the Current Procedure Terminology (CPT) codes for MTM services require that the services be provided face-to-face. Phone consultations without a face-to-face element are not eligible for reimbursement as MTM services. Refer to the [MDHHS Provider Bulletin MSA 17-09](#) for information on telepractice.

Q: Are MTM services covered for beneficiaries in a Medicaid Health Plan?

A: MTM services are paid through the Fee-for-Service program for beneficiaries enrolled either in Fee-for-Service or in a Medicaid Health Plan. The MTM claim should be billed to MDHHS through CHAMPS.

Q: What are the allowed Place of Service codes for MTM claims?

A: The allowed Place of Service Codes are as follows:

- 01 – Pharmacy
- 04 – Homeless Shelter
- 07 – Tribal 638 Free-Standing Facility
- 11 – Office
- 12 – Home
- 13 – Assisted Living Facility
- 14 – Group Home

5/24/2017

- 16 – Temporary Lodging
- 17 – Walk-in Retail Health Clinic
- 19 – Off-Campus – Outpatient Hospital
- 49 – Independent Clinic
- 50 – Federally Qualified Health Center
- 57 – Non-residential Substance Abuse Treatment Facility
- 71 – Local Health Department
- 72 – Rural Health Clinic
- 99 – Other Place of Service

Refer to [MDHHS Provider Bulletin MSA 17-09](#) for additional information on requirements for coverage of MTM services.