

Additional Details

The following is clarification concerning the Policy Bulletin MSA 09-04. MDCH enrolled pharmacy providers will be able to use the following web-based eligibility verification services thru the Michigan Public Health Institute (MPHI) at no cost:

Web-based

- *MI Healthplan Benefits Website:* Allows user to submit individual or multiple eligibility inquiries (up to 15 at a time) using a single DOS or DOS span. The following website contains an access enrollment form: <https://healthplanbenefits.mihealth.org/> click on Enrollment Form (or see the attached). Please complete this form and email it to MPHI at MedicaidEligibility@mphi.org. They will then create an account and return a user ID/password to access this system.

HIPAA 270(Inquiry)/271(Response) Transaction

- *X12 270/271 (Real time) Transaction:* Allows user to submit individual eligibility requests at any time using a single Date of Service (DOS) or DOS span. This option provides an immediate real time response to each eligibility request. The following website provides additional information including testing and MPHI's companion guide: <http://mihealth.org/> click on Trading Partners >> Medicaid Healthplan 270/271 Companion Guide v3.0 >> MPHI Companion Document v3.0 20070312.pdf.

- *X12 270/271 (Batch) Transaction:* Allows user to submit a batch file at any time and receive a response file within 24 hours. Note: Responses will usually be returned within an hour depending on the size of the file and if other files are being processed at that time. The following website provides additional information including testing and MPHI's companion guide: <http://mihealth.org/> click on Trading Partners >> Medicaid Healthplan 270/271 Companion Guide v3.0 >> MPHI Companion Document v3.0 20070312.pdf.

Eligibility Information available thru MPHI:

- Medicaid eligibility information including CSHCS, MOMS, ABW, and MI Child.
- Pending eligibility (MA related programs)
- Other eligibility information: Program code and scope/coverage codes.
- Level of Care (LOC) Authorization information
- Beneficiary information: Name, gender, date of birth, ID number, case number and residence county code.
- Department of Human Services (DHS) information: Office phone number and case worker load number.
- Other Insurance (TPL) information (if on file for DOS).
- Check any date of service that is within one year from the date of inquiry and future dates of service up to the end of the current month.

MPHI receives daily eligibility updates and weekly other insurance (TPL) updates from MDCH. Please contact Jamy Hengesbach if you have any questions, e-mail: hengesbachj@michigan.gov .

Thank you.