



STATE OF MICHIGAN
DEPARTMENT OF COMMUNITY HEALTH
LANSING

RICK SNYDER
GOVERNOR

OLGA DAZZO
DIRECTOR

December 2011

Dear Medicaid Provider:

Effective January 1, 2012, the Michigan Department of Community Health (MDCH) will be adopting the HIPAA 5010/NCPDP D.0 standards for all electronic healthcare transactions. Due to this implementation, the Community Health Automated Medicaid Processing System (CHAMPS) will be experiencing a complete system outage beginning at 7:00 P.M. on Thursday, December 29, 2011 and will continue until Tuesday, January 3, 2012. During this four-day outage, CHAMPS access will not be available for any services it provides to users. The CHAMPS outage will not impact the availability of the Point-of-Sale (POS) pharmacy operated by the Department's Pharmacy Benefit Manager, Magellan Medicaid Administration, Inc.

The following summary represents additional guidance and timelines related to transactions submitted during the CHAMPS outage:

Eligibility Transactions – For beneficiary eligibility status during the outage, MDCH recommends using the Michigan Public Health Institute's (MPHI) web-based verification system called the MI Health Plan Benefits website and/or their 270/271 Eligibility Transaction. They will be available from 6:00 P.M. on Friday, December 30, 2011 through the remainder of the CHAMPS outage. Eligibility verification for any appointments scheduled for Friday, December 30th must be verified in advance since these options will not be available from 12:00 A.M. on Thursday, December 29th until 6:00 P.M. on Friday, December 30th. For more information, refer to the MDCH website at: www.michigan.gov/medicaidproviders >> Eligibility Verification.

Claims Transactions – For 837 Health Care Claims/Encounters submission, the final opportunity to submit a 4010A1 file will be at 3:00 P.M. on Wednesday, December 28, 2011. Any 5010 version claim files submitted during the outage through the Data Exchange Gateway (DEG) will be held until processing begins again on January 3, 2012. Beginning January 3, 2012, all CHAMPS 835 transaction files will be sent to trading partners in the 5010 format.

Prior Authorization (PA) – The final opportunity to submit an electronic PA or check on the status of a PA in CHAMPS will be at 5:00 P.M. on Thursday, December 29, 2011. These services will resume again at 8:00 A.M. on Tuesday, January 3, 2012.

Health Plan Enrollment – The January 834 Health Plan Enrollment files sent on the last day of the month or the first day of the month are scheduled to be sent to the DEG on December 30, 2011. All eligibility files will be processed before the 834 files are produced. Therefore, the files produced and sent to the plans on December 30th will accurately reflect eligibility for January 2012.

NCPDP Pharmacy Encounters – For NCPDP Encounters submission, the final opportunity to submit a NCPDP Batch 1.1 Telecommunication Standard Version 5.1 file will be at 3:00 P.M. on Wednesday, December 28, 2011. Any Batch 1.2, Version D.0 pharmacy files submitted during the outage through the DEG will be held until processing begins again on January 3, 2012.

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For further information regarding the HIPAA 5010 implementation, refer to the MDCH website at: www.michigan.gov/medicaidproviders >>HIPAA 5010/ICD10 Implementation or e-mail MDCH-5010@michigan.gov.

Sincerely,

A handwritten signature in black ink that reads "Stephen Fitton". The signature is written in a cursive style with a small dash above the letter 'i' in "Fitton".

Stephen Fitton, Director
Medical Services Administration